# PromoBullit TSA Service Plans lower the overall cost of on-going support and maintenance

The TSA provides a more efficient and cost effective way of maintaining your web site(s). What ever your web site needs, TSA will streamline the entire web site updating process.

By purchasing the Level that best suites your needs; Copper, Bronze, Silver or Gold, all of your Technical Support, Training, Data Entry, Programming and/or Re-Design needs will be addressed and charged towards your TSA. Any combination of Technical Support, Training, Data Entry with Programming and/or Web Site Re-Design work will be completed at the reduced rate specified!

## SERVICE PLAN LEVELS

### Copper $350.00

Copper Level of Support covers up to $350.00 for Training, Technical Support, Data Entry, Programming and/or Web Site Re-Design at the reduced rate of:
**Data Entry:** $55.00/hour*
**Training, Technical Support, Programming, Re-Designing:** $150.00/hour*

### Bronze $720.00

Bronze Level of Support covers up to $720.00 for Training, Technical Support, Data Entry, Programming and/or Web Site Re-Design at the reduced rate of:
**Data Entry:** $52.00/hour*
**Training, Technical Support, Programming, Re-Designing:** $147.00/hour*

### Silver $1035.00

Silver Level of Support covers up to $1035.00 for Training, Technical Support, Data Entry, Programming and/or Web Site Re-Design at the reduced rate of:
**Data Entry:** $50.00/hour*
**Training, Technical Support, Programming, Re-Designing:** $145.00/hour*

### Gold $1650.00

Gold Level of Support covers up to $1650.00 for Training, Technical Support, Data Entry, Programming and/or Web Site Re-Design at the reduced rate of:
**Data Entry:** $45.00/hour*
**Training, Technical Support, Programming, Re-Designing:** $140.00/hour*

*Regular Hourly Rates:
**Data Entry:** $ 60/hour
**Programming and Re-design:** $155/hour

## TSA Service Plans

**Definitions:**

**Data Entry Work:** is defined as web site content editing and/or updating involving our data entry clerks to complete the work.

**Programming and/or Re-Design Work:** is defined as web site functionality or design changes involving our programmers or designers to complete the work.

The TSA can be applied to all your web sites and guarantees fixed rates for a 24 month timelimit. In the case where the TSA has surpassed the 24 month period, all work scheduled forcompletion after the expiry date will be honored, however, will be subject to new hourly rate increases, where applicable.

*Time sheets are maintained for all work and are billed to the minute.*
**NOTE:** All TSA Plans must be pre-paid

Rates effective April 15, 2016.

Contact us at sales@promobullit.com or **1-888-511-1131** for more information

**PromoBullit**
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